



## Grand Serai Congress & Spa

### Hotel Description 2017

#### Address

Dodonis Avenue 33 - Ioannina - Greece

Post Code: 45332

Longitude: +39°39'35.40"

Latitude: +20°51'8.02"

Tel.: +30 26510 90550

Fax: +30 26510 90557

Web Site: [www.grandserai.com](http://www.grandserai.com)

E-mail: [info@grandserai.com](mailto:info@grandserai.com)

#### Accommodation

215 rooms:

64 Standard Rooms (38xx & 26xxx)

70 Superior Rooms (xx)

64 Executive Rooms (41xx & 23xxx)

7 Hayati rooms

6 junior suites

4 executive suites

1 110-m2 Presidential suite

#### Rooms' Comfortable Facilities

- Fully air-conditioned with individual control / Heating
- All rooms feature Bathrooms with bathtubs or bathtub & shower, Hairdryer, Magnifying mirror
- Plush bathrobes & slippers
- Full range of luxurious bathroom amenities
- Full equipped Mini bar
- LCD Satellite TV 26" / Music channel
- Direct dial telephone in room and bathroom
- Safe deposit box
- Internet access
- Writing desk
- Swarovski Chandeliers
- Wooden floor or carpet
- Balcony or Hayats
- Disabled room facilities
- Rooms for non-smokers

#### Junior Suites' Facilities

All rooms feature all comfortable facilities plus

- 2 separate rooms
- LCD Satellite TV 29"
- Balcony

#### Executive Suites' Facilities



**GRAND SERAI**  
*Congress & Spa*  
\*\*\*\*\*  
*Ioannina*

All rooms feature all comfortable facilities plus

- 2 separate rooms
- LCD Satellite TV 29"
- Extra wardrobe
- Extra W.C.
- Balcony

**Presidential Suite's Facilities**

Presidential Suite features all comfortable facilities plus

- 2 separate rooms
- 2 LCD Satellite TVs 29"
- Bathroom with separate areas for bathtub, shower and W.C.
- Extra W.C.
- Walk in wardrobe
- 2 Verandas

**Rooms and Suites Services**

- Room Service certain hours
- Laundry and dry-cleaning services
- International newspapers (on request)
- Turndown service
- Wakeup service

**Hotels' Facilities**

- 24-hour reception
- Fully equipped Business corner with wireless Internet access
- Conference & Banqueting Facilities
- **Spa & Gym (October until May)**
- Guest Relations Service
- Parking

**Other Services**

- Express Check-in and check-out service
- Valet parking
- Selection of local newspapers
- Selection of international newspapers (on request)
- Cards rooms
- Disabled access
- Security
- Languages: English and French
- Car rental (on request)
- 24hr medical cover. Doctor on call
- Florist on call
- Baby-sitting on request, with charge
- Postal service



### **Food and Beverage Facilities**

- **"Jasmine " A la carte Restaurant :** Tastes from the Mediterranean and all the way through to the East are created , presented and offered with exceptional service in a space of high aesthetics.  
Operating Hours:  
07:00-10:30am Breakfast  
12:30-15:30pm Lunch  
20:00-22:30pm Dinner
- **"Kourabas" Main Bar:** A sophisticated area with exceptional service where you can enjoy your drink or coffee in the warmth of the fire place in winter, offering a fantastic view of the hotel's gardens or in the veranda under the wild chestnuts.  
Operating Hours: 10:00am-01:00am

### **Conferences rooms**

- "Evergeton" : capacity 750-1000
- " Lord Byron" : capacity 100-500
- " Krystalli" capacity 20-40
- " Kastro" capacity 20-40
- " Limni" capacity 20-40
- " Sirako" capacity 15-30
- " Pogoni" capacity 15-30
- " Aristi" capacity 15-30
- " Sirako-Pogoni-Aristi" capacity 45-100
- " Dodoni" capacity 25-50

### **Business services:**

- Full Conference equipment.
- Telephone and fax services
- Photocopy service
- Internet Access
- Wireless Internet Access

### **Wellness Spa**

A unique relaxation spot, the GRAND SERAI SPA offers the hotel's visitor's moments of well being and revitalisation.

Indulge in a rejuvenating massage, relax in the indoor pool, or abandon yourself to the care of our professional therapists. You can also work out in the fully equipped gym.

- Indoor aqua therapy pool
- Elemis Therapies
- Thalgo Therapies
- Body treatments
- Facial Treatments
- Massage
- Cleopatra Bath
- Hammam
- Hair care
- Manicure – Pedicure
- Make up
- Waxing



- Fitness room

**Credit Cards**

Visa, MasterCard, American Express, Diners

**Distances**

Ioannina Town:	0 km
Ioannina Airport "KING PYRROS":	6 km
Ioannina Lake:	1 km
Zagorochoria Region:	50 km
Nearest Ski Resort "METSOVO":	51 km
Athens:	435 km
Thessaloniki:	280 km

**Languages**

English, French.

**Other Information**

Year of construction:	2007
Number of floors:	Main Building: 3 & 4
Lifts:	3